

The quality and craftsmanship that are built into every product allow Comfort Pedic Inc. to offer the original purchaser, a limited 2-year warranty against any defect in workmanship or material. This warranty excludes the handles, when provided, the handles are provided for rotating the mattress not carrying the mattress.

In the unlikely event that service is required because of a defect during the warranty period, Comfort Pedic Inc. will repair or replace your mattress if needed. To schedule an appointment for a mattress repair you will need to call our office at 602-278-9330 or email us at contact@cpmattress.com. You will need a copy of your receipt and you are responsible for any transportation costs. Comfort Pedic Inc. does not pick up or drop off your mattress for a warranty repair.

If identical materials are not available at the time of repair or replacement, Comfort Pedic Inc. reserves the right to substitute materials of equal or better quality.

Repair or replacement and any implied warranties of the product shall not extend the duration of this limited warranty or begin a new limited warranty period.

NOTE: A slight Body Impression up to 1 % inch in a mattress is normal and not to be considered a defect. We recommend you rotate your mattress monthly, in many cases, it will help spread out the normal wear-and-tear that comes with sleeping in the same position on your mattress every night.

This warranty is effective from the date of purchase. To redeem the warranty, proof of purchase must be provided, including the date of purchase.

Improper support of the product can void your warranty, we recommend mattresses always be supported either with a foundation or platform. If using a metal bed frame, a 6-leg bed frame is recommended for a King Size Mattress and a 5-leg frame for a Queen Size Mattress.

COMFORT PEDIC RESERVES THE RIGHT TO REFUSE SERVICE WHEN THE PRODUCT IS FOUND TO BE IN AN UNSANITARY CONDITION, SOILED, STAINED, OR WHEN FAILURE IS DUE TO CAUSES OTHER THAN DEFECTIVE MATERIALS OR WORKMANSHIP. A MATTRESS PROTECTOR IS HIGHLY SUGGESTED.

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